

September 14, 2009

Gehring Mechanical  
Mr. Steve Zettl  
336 Ironstone Drive  
Boyertown, PA 19512

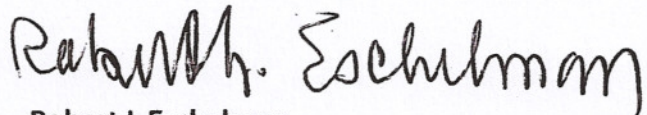
Dear Mr. Zettl,

You installed our new Lennox HVAC system in April, 2009. We are very pleased with its performance so far (without experiencing a heating season to date) and your cooperation to guide the installation to completion.

Especially, also, we thank you and Lisa for your time to pursue and obtain the Keystone Help Rebate, and the supplemental rebate from Gehring Mechanical.

This letter is overdue, but we needed time to experience the system performance and be reasonably satisfied. Information on operating efficiency and cost savings will hopefully confirm our expectations.

Sincerely yours,

A handwritten signature in black ink that reads "Robert L. Eschelmann". The signature is written in a cursive, somewhat stylized font.

Robert L Eschelmann