

Gehringer's  
336 Ironstone Drive  
Boyertown, PA 19512

Friday, September 25, 2009

To Whom It May Concern,

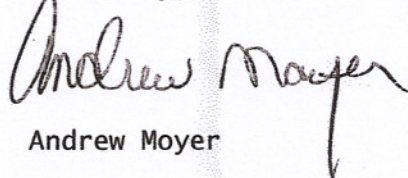
We needed minor electrical work around the house. We called somebody else to fix our light. They ended up blowing the appointment time royally. I was quite upset about the situation. I decided to call Gehringer and made an appointment. The person, I think his name was Steve Moser, showed up a little early. He went right to work on our light and took care of the problem that we had. Unfortunately, he did not have a part on his truck to fix the problem, but he was back quickly.

We had another problem. I replaced the ultraviolet light in our water doohicky and the buzzer started making noise. The buzzer would not shut up. We called somebody who had worked on the thing before and that person NEVER called back. To shut off the buzzer, we ended up unplugging the whole unit - not good. When Steve was here working on the light, he gave us a brochure about Gehringer. I decided to call Gehringer about fixing the U/V light thing and somebody was here before noon. I cannot remember the guy's name. (PKI)

Both guys that were here were great. They seemed to know what they were doing. We were pleased with both of them and we intend to call Gehringer in the future when we may need them.

Thank you.

Sincerely,

A handwritten signature in black ink that reads "Andrew Moyer". The signature is written in a cursive style with a long, sweeping tail on the letter "y".

Andrew Moyer